

## **RISE Instructions**

# High Reliability Behaviors and Tools for non-employed Providers and contractors

Professional Staff are required to complete the High Reliability Behaviors and Tools online training within 90 days of appointment.

For Providence and our affiliates, becoming a highly reliable organization means achieving and sustaining high performance with an internally driven safety focus. Through our High Reliability initiative, and the behavior of every caregiver, we are shaping a culture of reliability that will enable us to consistently achieve – every time, every place– the safest, highest quality clinical outcomes.

Our region's training teaches attendees the tones, tools, and behaviors of High Reliability. All caregivers, employed and non-employed, are required to complete this training.

#### **Claim Your Account**

- 1) Navigate to <a href="https://access.providence.org/">https://access.providence.org/</a> in your web browser. Note: This URL can be accessed internally at a Providence St. Joseph (PSJH) location, or externally at a non-Providence location
- 2) Click "Claim Your Account"



- 3) Complete all required fields
- **4)** After clicking "Verify", you will be presented with your network logon ID, take **note of your network logon ID** and click Next

Note: Issues may arise if you have not set up Multi-Factor Authentication (MFA) so you may need to do that.

### Need support? Contact IS at 844-922-7548

# **Access the Rise Learning Platform**

- 1) Go to Rise by typing <a href="https://degreed.com">https://degreed.com</a> in your web browser. This URL can also be accessed internally and externally
- 2) Use your new UPN: \_\_\_\_\_@providence.org
- 3) Follow the instructions to set up your Profile
- 4) Click here to find High Reliability Behaviors and Tools for Providers

Note: The training should take 56 minutes to complete, and CME is available

Need support? Contact ORCaringReliably@providence.org or call 503-215-1861