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# General Operating Policy: Newberg School-Based Health Center Timely Review of Laboratory Results

## **Purpose**

To promote patient safety and ensure prompt review of laboratory results upon completion of processing.

## **Policy**

Lab results are automatically released to Epic by Providence lab upon completion of processing. A medical provider assigned to the inbasket review will assign all resulted labs to determine plan for communication to patient and potential need for escalation of care.

#### **Procedure**

- A. Lab results will be reviewed daily by assigned inbasket provider for initial notification to the patient within one business day of final result.
- B. Documentation of result review will occur in Epic EMR.
- C. Result and subsequent plan of care may be delegated to clinical staff when appropriate.
- D. Communication to patient will occur as promptly as possible in line with state and federal laws for consent and patient preference for confidentiality.

## **Stakeholders**

Providence Oregon Medical Group – Access Strategies
Providence Behavioral Health Services
Newberg Public Schools
Oregon Health Authority, Oregon School Based Health Centers
Yamhill County Public Health

### **List Cross-References**

PH&S Oregon Region, General Operating Policy: Critical Value Notification (PolicyStat ID: 9502868)