

Hospital	Hospital Contact Information	Accreditation Contact Information	State Health Department Contact Information
<b>Covenant Health Hobbs Hospital</b>	<p>Covenant Health Hobbs Hospital Risk Management Email Address: CHHexperience@providence.org Phone Number: 575-492-5286</p>	<p><b>The Joint Commission</b> The public may contact The Joint Commission's Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint   The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	<p>If a patient or family member wishes to lodge a formal complaint with the New Mexico Health Care Authority, they may do so by mail, email, phone or fax: New Mexico Health Care Authority ATTN: DHI Complaint Unit PO Box H Santa Fe, NM 87504 Phone Number: 1-800-752-8649 Email Address: Incident.Management@hca.nm.gov Online Form: <a href="https://www.hca.nm.gov/report-abuse-neglect-exploitation/">https://www.hca.nm.gov/report-abuse-neglect-exploitation/</a></p>