

Hospital	Hospital Contact Information	Accreditation Contact Information	State Health Department Contact Information
Pacific Medical Centers	Pacific Medical Centers Email Address: stayhealthy@pacmed.org Phone Number: 1-888-4-PACMED (1-888-472-2633) Mailing Address: 1200 12th Avenue South Seattle, WA 98144	Contact the state's department of health to file a formal complaint.	If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email Address: Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Phone Number: 1-800-633-6828 Form: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Email Address: hsqacomplaintintake@doh.wa.gov
Providence Centralia Hospital	Providence Centralia Hospital Quality Services Email Address: pch.qualityservices@providence.org Phone Number: 360-827-6500	The Joint Commission The public may contact The Joint Commission's Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization. Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSIinternet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSIinternet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email Address: Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Phone Number: 1-800-633-6828 Form: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Email Address: hsqacomplaintintake@doh.wa.gov

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Providence Regional Medical Center Everett	Providence Regional Medical Center Everett Patient Safety Department Email Address: NWRPatientSafety@providence.org Phone Number: 425-261-3927	<p>The Joint Commission</p> <p>The public may contact The Joint Commission's Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety</p> <p>The Joint Commission</p> <p>Online Form (NEW Incident): https://apps.jointcommission.org/QMSIinternet/IncidentEntry.aspx</p> <p>Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSIinternet/IncidentUpdate.aspx</p> <p>Mail to:</p> <p>Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	<p>If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email</p> <p>Address:</p> <p>Washington State Department of Health</p> <p>Health Systems Quality Assurance Complaint Intake</p> <p>P.O. Box 47857</p> <p>Olympia, WA 98504-7857</p> <p>Phone Number: 1-800-633-6828</p> <p>Form:</p> <p>https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx</p> <p>Email Address: hsqacomplaintintake@doh.wa.gov</p>
Providence St. Peter Hospital	Providence St. Peter Hospital Quality Services Email Address: psph.qualityservices@providence.org Phone Number: 360-493-7352	<p>The Joint Commission</p> <p>The public may contact The Joint Commission's Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety</p> <p>The Joint Commission</p> <p>Online Form (NEW Incident): https://apps.jointcommission.org/QMSIinternet/IncidentEntry.aspx</p> <p>Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSIinternet/IncidentUpdate.aspx</p> <p>Mail to:</p> <p>Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	<p>If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email</p> <p>Address:</p> <p>Washington State Department of Health</p> <p>Health Systems Quality Assurance Complaint Intake</p> <p>P.O. Box 47857</p> <p>Olympia, WA 98504-7857</p> <p>Phone Number: 1-800-633-6828</p> <p>Form:</p> <p>https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx</p> <p>Email Address: hsqacomplaintintake@doh.wa.gov</p>

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Kadlec Regional Medical Center	<p>Kadlec Regional Medical Center Patient Advocacy</p> <p>Email Address: SEWApatientconcerns@providence.org</p> <p>Phone Number: 509-402-6349</p>	<p>The Joint Commission</p> <p>The public may contact The Joint Commission's Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety</p> <p>The Joint Commission</p> <p>Online Form (NEW Incident): https://apps.jointcommission.org/QMSIinternet/IncidentEntry.aspx</p> <p>Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSIinternet/IncidentUpdate.aspx</p> <p>Mail to:</p> <p>Office of Quality and Patient Safety</p> <p>The Joint Commission</p> <p>One Renaissance Boulevard</p> <p>Oakbrook Terrace, Illinois 60181</p>	<p>If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email</p> <p>Address:</p> <p>Washington State Department of Health</p> <p>Health Systems Quality Assurance Complaint Intake</p> <p>P.O. Box 47857</p> <p>Olympia, WA 98504-7857</p> <p>Phone Number: 1-800-633-6828</p> <p>Form:</p> <p>https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx</p> <p>Email Address: hsqacomplaintintake@doh.wa.gov</p>
Providence Holy Family Hospital	<p>Providence Holy Family Hospital</p> <p>INWA Clinical Risk & Patient Relations</p> <p>Email Address: wecare@providence.org</p> <p>Phone Number: 509-474-3000</p>	<p>The Joint Commission</p> <p>The public may contact The Joint Commission's Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety</p> <p>The Joint Commission</p> <p>Online Form (NEW Incident): https://apps.jointcommission.org/QMSIinternet/IncidentEntry.aspx</p> <p>Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSIinternet/IncidentUpdate.aspx</p> <p>Mail to:</p> <p>Office of Quality and Patient Safety</p> <p>The Joint Commission</p> <p>One Renaissance Boulevard</p> <p>Oakbrook Terrace, Illinois 60181</p>	<p>If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email</p> <p>Address:</p> <p>Washington State Department of Health</p> <p>Health Systems Quality Assurance Complaint Intake</p> <p>P.O. Box 47857</p> <p>Olympia, WA 98504-7857</p> <p>Phone Number: 1-800-633-6828</p> <p>Form:</p> <p>https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx</p> <p>Email Address: hsqacomplaintintake@doh.wa.gov</p>

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Providence Mt. Carmel Hospital	<p>Providence Mt. Carmel Hospital INWA Clinical Risk & Patient Relations Email Address: wecare@providence.org Phone Number: 509-685-5491</p>	<p>The Joint Commission The public may contact The Joint Commission's Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSIInternet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSIInternet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	<p>If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email Address: Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Phone Number: 1-800-633-6828 Form: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Email Address: hsqacomplaintintake@doh.wa.gov</p>
Providence Sacred Heart Medical Center	<p>Providence Sacred Heart Medical Center INWA Clinical Risk & Patient Relations Email Address: wecare@providence.org Phone Number: 509-474-3000</p>	<p>The Joint Commission The public may contact The Joint Commission's Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSIInternet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSIInternet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	<p>If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email Address: Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Phone Number: 1-800-633-6828 Form: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Email Address: hsqacomplaintintake@doh.wa.gov</p>

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Providence St. Joseph Hospital	<p>Providence St. Joseph Hospital INWA Clinical Risk & Patient Relations Email Address: wecare@providence.org Phone Number: 509-685-5491</p>	<p>The Joint Commission The public may contact The Joint Commission's Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSIInternet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSIInternet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	<p>If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email Address: Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Phone Number: 1-800-633-6828 Form: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Email Address: hsqacomplaintintake@doh.wa.gov</p>
Providence St. Luke's Rehabilitation Center	<p>Providence St. Luke's Rehabilitation Center INWA Clinical Risk & Patient Relations Email Address: wecare@providence.org Phone Number: 509-474-3000</p>	<p>The Joint Commission The public may contact The Joint Commission's Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety The Joint Commission Online Form (NEW Incident): https://apps.jointcommission.org/QMSIInternet/IncidentEntry.aspx Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSIInternet/IncidentUpdate.aspx Mail to: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	<p>If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email Address: Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Phone Number: 1-800-633-6828 Form: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Email Address: hsqacomplaintintake@doh.wa.gov</p>

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Providence St. Mary Medical Center	Providence St. Mary Medical Center Quality Department Email Address: SEWApatientconcerns@providence.org Phone Number: 509-402-6349	<p>The Joint Commission</p> <p>The public may contact The Joint Commission's Office of Quality and Patient Safety to report any concerns or register complaints about a Joint Commission accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint The Joint Commission Office of Quality and Patient Safety</p> <p>The Joint Commission</p> <p>Online Form (NEW Incident): https://apps.jointcommission.org/QMSIinternet/IncidentEntry.aspx</p> <p>Online Form (UPDATE or ASK Question on Previous Incident Submitted – Incident Number is Required): https://apps.jointcommission.org/QMSIinternet/IncidentUpdate.aspx</p> <p>Mail to:</p> <p>Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181</p>	<p>If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email Address:</p> <p>Washington State Department of Health</p> <p>Health Systems Quality Assurance Complaint Intake</p> <p>P.O. Box 47857</p> <p>Olympia, WA 98504-7857</p> <p>Phone Number: 1-800-633-6828</p> <p>Form:</p> <p>https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx</p> <p>Email Address: hsqacomplaintintake@doh.wa.gov</p>
Swedish Ballard	Providence Swedish Clinical Quality Investigations Email Address: SMC-CQI@swedish.org Phone Number: 206-386-2111 Fax: 206-860-6740 Mailing Address: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	<p>The public may contact the DNV to report any concerns or register complaints about a Det Norske Veritas (DNV) accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint Det Norske Veritas (DNV)</p> <p>Patient Complaint Office</p> <p>Phone Number: 866-496-9647</p> <p>Fax: 281-870-4818</p> <p>Online Complaint Form: https://www.dnvhealthcareportal.com/patient-complaint-report</p> <p>Email: hospitalcomplaint@dnv.com</p> <p>Mailing Address: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245</p>	<p>If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email Address:</p> <p>Washington State Department of Health</p> <p>Health Systems Quality Assurance Complaint Intake</p> <p>P.O. Box 47857</p> <p>Olympia, WA 98504-7857</p> <p>Phone Number: 1-800-633-6828</p> <p>Form:</p> <p>https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx</p> <p>Email Address: hsqacomplaintintake@doh.wa.gov</p>

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Swedish Cherry Hill	Providence Swedish Clinical Quality Investigations Email Address: SMC-CQI@swedish.org Phone Number: 206-386-2111 Fax: 206-860-6740 Mailing Address: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	<p>The public may contact the DNV to report any concerns or register complaints about a Det Norske Veritas (DNV) accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint Det Norske Veritas (DNV)</p> <p>Patient Complaint Office Phone Number: 866-496-9647 Fax: 281-870-4818 Online Complaint Form: https://www.dnvhealthcareportal.com/patient-complaint-report Email: hospitalcomplaint@dnv.com Mailing Address: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245</p>	<p>If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email Address:</p> <p>Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Phone Number: 1-800-633-6828 Form: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Email Address: hsqacomplaintintake@doh.wa.gov</p>
Swedish Edmonds	Providence Swedish Clinical Quality Investigations Email Address: SMC-CQI@swedish.org Phone Number: 206-386-2111 Fax: 206-860-6740 Mailing Address: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	<p>The public may contact the DNV to report any concerns or register complaints about a Det Norske Veritas (DNV) accredited health care organization.</p> <p>Report a Patient Safety Concern or File a Complaint Det Norske Veritas (DNV)</p> <p>Patient Complaint Office Phone Number: 866-496-9647 Fax: 281-870-4818 Online Complaint Form: https://www.dnvhealthcareportal.com/patient-complaint-report Email: hospitalcomplaint@dnv.com Mailing Address: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245</p>	<p>If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email Address:</p> <p>Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Phone Number: 1-800-633-6828 Form: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Email Address: hsqacomplaintintake@doh.wa.gov</p>

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Swedish First Hill	Providence Swedish Clinical Quality Investigations Email Address: SMC-CQI@swedish.org Phone Number: 206-386-2111 Fax: 206-860-6740 Mailing Address: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	The public may contact the DNV to report any concerns or register complaints about a Det Norske Veritas (DNV) accredited health care organization. Report a Patient Safety Concern or File a Complaint Det Norske Veritas (DNV) Patient Complaint Office Phone Number: 866-496-9647 Fax: 281-870-4818 Online Complaint Form: https://www.dnvhealthcareportal.com/patient-complaint-report Email: hospitalcomplaint@dnv.com Mailing Address: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email Address: Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Phone Number: 1-800-633-6828 Form: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Email Address: hsqacomplaintintake@doh.wa.gov
Swedish Issaquah	Providence Swedish Clinical Quality Investigations Email Address: SMC-CQI@swedish.org Phone Number: 206-386-2111 Fax: 206-860-6740 Mailing Address: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	The public may contact the DNV to report any concerns or register complaints about a Det Norske Veritas (DNV) accredited health care organization. Report a Patient Safety Concern or File a Complaint Det Norske Veritas (DNV) Patient Complaint Office Phone Number: 866-496-9647 Fax: 281-870-4818 Online Complaint Form: https://www.dnvhealthcareportal.com/patient-complaint-report Email: hospitalcomplaint@dnv.com Mailing Address: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email Address: Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Phone Number: 1-800-633-6828 Form: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Email Address: hsqacomplaintintake@doh.wa.gov

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Swedish Mill Creek	Providence Swedish Clinical Quality Investigations Email Address: SMC-CQI@swedish.org Phone Number: 206-386-2111 Fax: 206-860-6740 Mailing Address: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	The public may contact the DNV to report any concerns or register complaints about a Det Norske Veritas (DNV) accredited health care organization. Report a Patient Safety Concern or File a Complaint Det Norske Veritas (DNV) Patient Complaint Office Phone Number: 866-496-9647 Fax: 281-870-4818 Online Complaint Form: https://www.dnvhealthcareportal.com/patient-complaint-report Email: hospitalcomplaint@dnv.com Mailing Address: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email Address: Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Phone Number: 1-800-633-6828 Form: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Email Address: hsqacomplaintintake@doh.wa.gov
Swedish Redmond	Providence Swedish Clinical Quality Investigations Email Address: SMC-CQI@swedish.org Phone Number: 206-386-2111 Fax: 206-860-6740 Mailing Address: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	The public may contact the DNV to report any concerns or register complaints about a Det Norske Veritas (DNV) accredited health care organization. Report a Patient Safety Concern or File a Complaint Det Norske Veritas (DNV) Patient Complaint Office Phone Number: 866-496-9647 Fax: 281-870-4818 Online Complaint Form: https://www.dnvhealthcareportal.com/patient-complaint-report Email: hospitalcomplaint@dnv.com Mailing Address: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	If a patient or family member wishes to lodge a formal complaint with the Washington State Department of Health, they may do so by mail, online form, or Email Address: Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Phone Number: 1-800-633-6828 Form: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Email Address: hsqacomplaintintake@doh.wa.gov