

ናይ ተሓከምቲ መሰላትን ሓላፍነታትን

Patient Rights and Responsibilities

(Tigrinya)

ንዕኡም ዝኣተናዮ ቃል ፣ ሕሙማትና

ኣብ Providence St. Joseph Health and its affiliates, ፣ጥዕና ሰብኣዊ መሰል እዩ ኢልና ኢና ንኣምን። ነፍሲ ወከፍ ሰብ ጥዕናኡ ዝተሓለወ ናብራ ክነብር ይግብኡ። ተልእኾና ብክብርን በበይኑ ዝዓይነቱን ነፍሲ ወከፍ ሰብ ብምክባር ንኹሉ ክንከናኸን ይሓተና። ኣብ ኩሉ ናይ ህይወት ደረጃ ንቕበለኩም ኢና፣ ከምኡ እውን ሙሉእ ሰብ ምኒኖም ዘለልዮሎምን ዘረጋግፀሎምን ክንክን ክንገብረሎም ድልዎት ኢና። ዝስሕብ፣ ድሕንነቱ ዝተሓለየን ክብሪ ዘለዎን ኣክባቢ ፈጢርናሎም ናይ ህይወት ቅዱስ ግዜ ንክክብሩ ከምኡ እውን ኣብ ኣፀጋሚ ግዜታት ኣብ ጎኖም ክንኮን ንፅዕር። ናይ ጥዕናኡም ሽቶታት ንምስኽዕ ክንሰምዎም፣ ክንርድኦም ከምኡ እውን ምስኡም ክንሰርሕ ከምንኽእል ብኣና ክተሓማመኑ ይኽእሉ እዮም። ንጥዕናን ጥዕና ንምሕዋይን ካብ ዘለና ቦታ ንላዕሊ፣ ነቲ ዘይማዕርነት ጥዕና ኣብ ምጥፋእ፣ ብተወሳኺ ኹሉ ሰብ ድሕንነቱ ዝተሓለየ፣ ብሉፅን ውፅኢታውን ክንክን ብመዓረ ንክረክብ ንፅዕር ኢና። ንሕና ኣድልዎ ኣይንገብርን፣ ካብ ኣድልዎ ነፃ ዝኾነ ክንክን ክፅበዩ ይኽእሉ እዮም። ስለ ዝኣመንኩምና ክብረት ይሃበልና - እዚ ካብ ኩሉ ዝዓበዩ ሓላፍነትናን ክብርናን እዩ።

ከም ሕሙምና መጠን እዞም ዝስዕቡ መሰላት ኣለዎም፡

ንምክባር ፣ ክብርን ፍትሕን

ሓልዮት፣ ርህራሄ፣ ምስጢራዊ ከምኡ 'ውን ኣኽብሮት ዘለዎ ክንክን ናይ ምርካብ መሰል ኣለዎም። ክብሪ ብዘለዎ ክሕከሙ እዮም፣ ስለዚ ድማ ካብ ሸለልትነት፣ ምዝመዛ፣ መግሃስቲ፣ ጭቆና፣ ዓሌትነትን ኣድልዎን ነፃ ይኹኑ። ኩሎም ሕሙማት ካብ ኣካላዊ ወይ ኣእምሮኣዊ ህስየት ከምኡ እውን ካብ ናይ ኣካላዊ መቐፃዕቲ ነፃ ናይ ምኒን መሰል ኣለዎም። Providence St. Joseph Health and its affiliates, ንኹሎም ዝገብንዩና ብሉፅን ኩሉ ዝሓቁፍን ክንክን ክገብረሎም እዩ። ፍሉይ ሰብ ከምዝኾኑ ጌርና ኢና ንሪኦም፣ ከምኡ እውን ብባህላዊ ስርዓት ጌርና ክንከናኸኖም ኢና።

ንጠንቂ ጭቆና ክነወግዶ ፍሪፅና ኢና። ንኹሎም ኣገልግሎት ዝጥቀሙ ውልቀ-ሰባት ነኽብሮምን ንከናኸኖምን ኢና። ካብ ኩሎም ዓሌታት፣ ዕድሙ፣ ፍጥረታት፣ ብሄር፣ ባህልታት፣ ሃገራዊ መበቆል፣ ዜግነት፣ ቋንቋታት ከምኡ እውን/ ወይ ድማ ናይ ስደት ኩነታት፣ ቁጠባዊ ኩነታት፣ ምንጪ ክፍሊት ክንክን፣ ሃይማኖት፣ ባህልታት፣ ልምድታት፣ ከምኡ እውን መበቆል ንዘለዎም ሰባት ንቕበል ኢና። ንኹሉ ናይ ሓዳር፣ ዘቤታዊ ሽርክነት፣ ወይ ስቪላዊ ማሕበራት፣ ትርኢትን ኣካላትናን፣ ፆታዊ ርክብ፣ ፆታዊ ዝንባለናን መለለዪታትን ወይ ድማ መግለጺታት ነኽብር ኢና። ንኹሉ ኣካላዊ ወይ ስነ-ኣእምሮኣዊ ወይ ኣእምሮኣዊ ኣካለ ጉድለት፣ ናይ ኢድ ወይ ናይ ክእለት፣ ናይ ሕክምና ኩነታት (ከም ናይ ኤችኤይቪ/ኤድስ ኩነታት፣ መንሽሮ፣ ጂን፣ ናይ ባእታ ኣጠቓቕማን ኣመጋግባ ፀገምን)፣ ናይ ስድራቤት ሕክምናዊ ታሪኽ፣ ተጋዳላይ ወይ ወተሃደራዊ ኩነታት፣ ከምኡ እውን ዝኾነ ብጨደራል፣ ብክልላዊ፣ ወይ ድማ ብናይ ከባቢ ሕጊ መዓረ ክንክን ንህብ። ናብ ድሕንነቱ ዝተሓለየ ኣክባቢ

ኣብ ውሑስ ቦታ ክንክን ናይ ምርካብ፣ ናይ ምዕቋብን ተጣበቕቲ ኣገልግሎታት ናይ ምርካብ፣ ካብ ማህሰይትን

ነዞም ዝስዕቡ ምክንያታት ብምጥቃም ምግዳብ ወይ ድማ ምግላል ክልኩል እዩ። ብዓሌት፣ ሕብረ፣ ሃገራዊ መበቆል፣ ዕድሙ፣ ኣካለ ጎደሎ(ብናይ ፀረ ኣካለ ጎደሎ ሕጊ ኣፍልጦ ዝረኽበ) ፣ወይ ወሲብ (እንተላይ ጥንሲ፣ ወሲባዊ ዝንባለ፣ ፆታዊ መንነት፣ መግለጺ)፣ ከምኡ እውን ኩሎም ካልኣት ኣብ ትሕቲ ሕጊ ዝተሓለዉ ክፋላት እቲ ሕሙም። ኣብ ሆስፒታልን ሞያተኛታትን ዝሰርሑ ሰራሕተኛታት ትምህርትን ስልጠናን (ብመሰረት ሕጊን ቁፅፅርን ብቕዓታት) ብዛዕባ እቶም ተሓከምቲ ኣብ ዘካይዱ ምርመራ፣ እቲ ሕሙም ንገዛእ ርእሶምን ንክልኣትን ካብ ጉድኣት ወይ መጉዳእቲ ናይ ምክልኻል ዓቕሞም ከሓይል ዝኽእል ጠባያት ይረኽቡ።

ነቶም ዝተመረፁ በፃሕቶም

ብመሰረት ኣብ ሆስፒታልን ክሊኒክትን ዘሎ ፖሊሲታት ዝመረፅዎም በፃሕቲ ክቕበሉ መሰል ኣለዎም። እዞም በፃሕቲታት መፃምድቲ፣ ብሓይ ትነብር (እንተላይ ሓይ ዓይነት ፆታ ዘለዎም መፃምድቲ)፣ ካልእ ኣባል ስድራ-ቤት፣ ወይ ዓርኪ ዝሓዘ እዩ ብዚ ብቻ ዝተወሰነ ግን ኣይኮነን። እዞም በፃሕቲ ብምክንያት ዓሌት፣ ሕብረ፣ ሃገራዊ መበቆል፣ ፆታ፣ ፆታዊ ዝንባለ፣ ፆታ መንነት ወይ ድማ መግለጺ፣ ዕድሙ ወይ ኣካለ ጎደሎ ናይ ምብፃሕ መሰል ኣይክልከሉን ወይ ናይ ምብፃሕ ፍቃዶም ኣይእገዱን። ኣብ ዝኾነ ይኹን እዋን ነዚ ስምምዕ ናይ ምስሓብ ወይ ናይ ምኽሓድ መሰል ኣለዎም። ብናይ ባዕሎም መረፃ ኣባል ስድራቤት ወይድማ ብናይ ባዕሎም ተወካሊ መባእታዊ ሓልዮት ሓኪም ቀልጢፎም ናብ ሆስፒታል ብዘይብቐዕ ፍቓድ ምእታው ክሕብረሎም እውን መሰል ኣለዎም።

ነቲ ፍሉይ ድልዮቶም ምላሽ ዝህብ ሕክምናዊ ክንክን ክረኽቡ

ምሽቻልን ነፃ ክኹ መሰል አለዎም።

ካብ ምግዳብ ወይድማ ካብ ምግላል ነፃ ምዃን

ካብ ምግዳብ ወይድማ ካብ ምግላል ነፃ ናይ ምዃን መሰል አለዎም። ነዘም ዝሰቡ ምክንያታት ብምጥቃም ምግዳብ ወይ ድማ ምግላል ክልክል እዩ። ብዓሌት፣ ሕብረ፣ ሃገራዊ መበቆል፣ ዕድመ፣ ኣካለ ጎደሎ(ብናይ ፀረ ኣካለ ጎደሎ ሕጊ ኣፍልጦ ዝረኸበ)፣ ወይ ወሲብ (እንተላይ ጥንሲ፣ ወሲባዊ ዝንባለ፣ ፆታዊ መንነት፣ መግለፂ)፣ ከምኡ እውን ኩሎም ካልኣት ኣብ ትሕቲ ሕጊ ዝተሓለዉ ክፋላት እቲ ሕሙም።

ብዛዕባ ውሳኔታት ክንክን ጥዕንኦም ንምምይያጥን ንምስታፍን

ብዛዕባ ክንክኖም ክመያየጡ፣ ሕቶታት ክሓቱ ከምኡ እውን ውሳኔታት ከተግብሩ መሰል አለዎም። ንዓርሶም ኣፀቢቓም ይፈልጡ፣ ንዕው ኢና ድማ ናይ ጥዕንኦም ሽቶታት እንሰምዕን ሽትኦም ንክበፀሖም ንተሓባበሮምን። ብዛዕባ ሕክምና ክውስኑ ከለዉ ውልቃዊ ፣ ባህላውን መንፈሳውን ክብርታት፣ መረፀኦምን እምነቶምን ከኸብሩ እዮም። ድሌት እንተልደዎም፣ ዝኣምንዎ ገባረ ውሳኔኦም ወይ ካልኣት ናዮም ዝመረፀዎም ኣብቲ ብዛዕባ ክንክኖም ዝገብርዎ ውሳኔታት ክካፈሉ ይኽእሉ እዮም። ብተወሳኺ ክኢላ ስነ-ምግባር ከምኡ እውን ናይ ሃይማኖት ኣብ ምኽሪ ክሓቱ መሰል አለዎም። ከምኡ እውን ብዛዕባ እቲ ዝወሃብ ወይድማ ዝቐረበ ክንክን ከምዝተረድኦም ንምርግጋዕ ናይ መተርጎሚ ኣገልግሎት ብዘይኸፍሊት ብናፃ ተዳልዶሎም ኣሎ።

ድልዮቶም ምእንቲ ክኸበር

ናይ ሕክምና ውሳኔኦም ክኸበረሎም መሰል አለዎም። ብዛዕባ ክንክኖም ውሳኔ ክገብሩ ከለዉ ባዕሎም ክዛረቡ እንተዘይከኢሎም፣ ነቲ ንውሳኔታት ሕጊ ክንክን ጥዕና፣ ወኪል ክንክን ጥዕና ወይ እሙን ወሃቢ ውሳኔ ሓይሊ ዝሃብዎ ሰብ ውሳኔ ነኽብረሎም ኢና። ኣቐዲሞም መምርሒ ወይ ካልእ መደብ ክንክን ዝገብርሉ ሰነድ ብዛዕባ እተወሰነ ዓይነት ሕክምና መረፃታት ከም ዘለዎም ዝሕብር እንተኾይኑ ነቲ ዝገብርዎ መረፃ ኣብ ውሽጢ ኹነታቶም ክነኽብረ ኢና። ኣቐዲሞም መምርሒ ወይ ካልእ ተመሳሳሊ መደብ ክንክን ዝገበረሉ ሰነድ ኣብ ፋይል እንተዘይሃልደዎም ነቲ ሰነድ ንኽውድእዎ ክንሕግዞም ኢና። ፕሮቬደንስ ኣብ መወዳእታ ንሕሙማትን ነቶም ዘፍቅርዎም ሰባትን ዘድልዮም ነገራት ኣብ ምምላእ፣ ስቓዮም ኣብ ምፍኳስ ከምኡውን ናብራ ህይወቶም ኣብ ምምሕያሽ ዘተኮረ እዩ። መንፈሳዊ፣ ፈውሲን መዕረፊ ኣጋይሽን ክንክን ሙሉእ ብሙሉእ ክንህበዎም ኢና። ኣድላዪ ኣብ ዝኸነሉ እዋን ምስ መምርሒኦም ብምስምማዕ ንኣካላትካን ንኽልኣት ቲሹታትን ወፈታት ካሕሶ ተከፊልዎም ንክህቡ ክንሕግዞም ኢና።

ክንክን ፍቓደኛ ምዃንዎምን ዘይምኽኖምን ንምፍላጥ

ብዛዕባ ሕክምናኦም፣ መድሓኒቶም ከምኡ እውን ምርመርኦም ብዝርድኦም መንገዲ ብይክቐር ኣቢሎም ናይ ምፍላጥ መሰል አለዎም። ብዝተኸለለ መጠን እዚ ኣብ መግለፂ ኩነታቶምን ኣብ ኩሉ እቲ ዝቐረበ ኣሰራርሓታትን ሕክምናታትን እተመርኮሰ ክኸውን ኣለዎ ገለ ካብዚ ድማ ከቢድ ሓደጋታት ወይ ጎዳኢ ሳዕቤናት ምስ ምሕዋይ እተተሓሓዘ ፀገማት ከምኡውን ኣሳልጦ ንምርካብ ኣብ ዘለዎም ክእለት እተመርኮሰ ክኸውን ኣለዎ።

ኣብ መሰላጥያታትና ዝርከብን ብሕክምና ኣድላዪ ዝኾኑን ኣገልግሎት ሕክምና ወይ መሕደሪ ናይ ምርካብ መሰል አለዎም። ሸቶና ምስ ብሕታዊ ጥዕንኦምን ሸቶታት ህይወቶምን ተሰማሚዖም መንነቶም ኣብ ግምት ንምእታውን እዩ። ብመሰረት ናይ ሆስፒታል ፖሊሲታት፣ ኣካለ ጎደሎ ዘለዎም ሕሙማት እንተወሓደ ሰለስተ ደገፍቲ ሰባት፣ ካብዚኣቶም ድማ እንተወሓደ ሓደ ደጋፊ ኩሉ ግዜ ኣብ ክፍሊ ህፁፅ ረዲኤት ወይ ኣብ ሆስፒታል ኣብ ዝፀንሓሉ እዋን ዝርከብ ናይ ምንዳፍ መሰል አለዎም።

እዚ ድማ ዋላ እውን ብሕክምና ካብ ሕክምና ከይወፁ ምኽሪ እንተተወሃበዎ ሕክምና ናይ ዘይ ምቕባል ወይ ካብ ሆስፒታል ናይ ምውፃእ መሰል ዘጠቓልል እዩ።

ንቐፃሊ ክንክን

ካብ ክንክንን መሰላጥያታትናን ክወፁ ከለዉ ቐፃሊ ናይ ጥዕና ክንክን ዘድሊ መደባት ኣብ ምውፃእ እንዳሓገዝናዮም ዘሎ መማረፂታት ዘረድእ ሓበሬታ ናይ ምርካብ መሰል አለዎም። እዚ ድማ ሕክምና፣ ምርመራ፣ ኣድላዪ እንተኾይኑ ድማ ናብ ካልእ ቦታ ምትሕልላፍ የጠቓልል።

ንስቓዮም ብግቡእ ንምቁፅፅፃር

ክንክንን ኣገልግሎትን ክረኽቡ ከለዉ ስቓዮም ክቆፃፀረሎም መሰል አለዎም።

ብዛዕባ ክንክኖም ሓሳብ ንምልውዋጥ

ብዛዕባ እቲ ዝግበረሎም ዘሎ ሕክምና ክመሃሩን ሕቶታት ክሓቱን ይተባብዑ እዮም። ኣድላዪ እንተኾይኑ ሰራሕተኛታትና ተርጓሚ ብዘይክፍሊት ብምቕራብ ወይ ድማ ብካሊእ መንገዲ ነቲ ዝግበረሎም ወይ ድማ ዝተኣቀደሎም ክንክን ሙሉእ ብሙሉእ ክርድእዎ ክገብሩ እዮም። ከምኡ ከይንገብር እንተ ዘይነገሮምና፣ ነቲ ናይ መጀመርያ ሕክምና በዓልሞያ፣ ናይ መባእታ ክንክን ሕክምና ጉጂሊ/ ውዳበ፣ ወይ ካልእ ናይ ሕክምና ጉጂሊ/ ውዳበ፣ ከምኡ እውን ኩሎም ኣብ ድሕሪ ግዘ ናይ ክንክን ኣገልግሎት ዝህቡ ወሃብቲን ኣቐረብትን ናይ መእተዊኹም፣ መውፅኢኹም ወይ ድማ ናብ ካሊእ ሕክምና ናይ ምስጋርኩም ሓበሬታ ናይ ምንጋር መሰል ኣለና። ናዮም ሕቶ ብምስማዕ ናብ ሆስፒታል ክኣትዉ፣ ክወፁ ወይ ናብ ካልእ ቦታ ክዘዋወሩ ከለዉ ንኣባል ስድራ ቤቶም ክንነግረሎም ኢና።

ንናይ ሕክምና መዝገቦም

ብዛዕባ ኹነታት ጥዕንኦም፣ ምርመርኦም፣ ሕክምናኦም፣ ናይ ሕውዮት ዕድላትን ናይ ክንክን ውፅኢትን ብዝርድኦም መንገዲ ሓበሬታ ናይ ምርካብ መሰል አለዎም። ናይ ሕክምና መዝገቦም ናይ ምርካብ መሰል አለዎም። መዝገቦም ንናይ ምርካብ ዘለዎም መሰል ዝገልፅ ፍሉይ ናይ ሚስጥራዊ ኣሰራርሓ ሰነድ ክወሃቦም እዩ። ውፅኢታዊ ሓሳብ ንሓሳብ ናይ ምልውዋጥ ከምኡውን መደብ ክንክኖም ኣብ ምምዕባልን ምትግባርን ናይ ምክፋል መሰል አለዎም።

ኣብ እዋን ክንክንክኖም ኣብ ዝለዓል ስነ-ምግባራዊ ሕቶታት፣ ከም እኒ ምስ ግጭት ዝተተሓሓዝ ጉዳያት ምፍታሕ፣ ህያው ኣገልግሎት ኣብ ዘይምሃብ ከምኡውን

ብተወሰኑ ናይቲ ዝቐረበ መስርሕን ሕክምናን ሓደጋታት ብምርዳእ ናይ ዘይምርከብ መሰል ኣለዎም። ሕክምና ናይ ምርከብ መሰሎም ኣብ ዝለዓለ መምርሒ፣ ኣብ POLST ወይ ኣብ ከም እኒ እንደገና ህያው ኣይኹኑ ዝብል ትእዛዝ ዝኣመሰለ ናይ ህይወት ደገፍ ኣብ ምውፃእ ወይ ኣብ ምክልኻል ዝምርኮስ ኣይኮነን። ሕሙማት ኮኑ ንድፊ ዘዳልዉ ሰባት ብዝተኸኣሎም መጠን ብዛዕባ ሕክምናኦም ኣብ ዝገብርዎ ውሳኔታት ከምኡ እውን ኣብ ዝኾነ ይኹን ፕሮጀክትታት ምርምር ወይ ስነ ምግባራዊ ጉዳያት ክሰተፉ መሰል ኣለዎም።

ንብሕታውነትን ሚስጥርን

ብሚስጢር ናይ ምሕካም ከምኡ እውን ብዛዕባ ናይ ክንክንክኖም ፃኒሕቶምን ዝምልከት ሓበሬታ ብምስጥር ናይ ምሓዝ መሰል ኣለዎም። ንመሰሎም ብሕትውና ብዝርዝር ዝገልፅን ንሕክምናዊ ሓበሬታኦም ብኸመይ ክጥቀሙ ከም ዝኽእሉ ዝገልፅ ፍሉይ ናይ ብሕቱው ኣሰራርሓ ሰነድ ክወሃቦም እዩ። ውልቀ ጉዳዮም ናይ ምኽባር መሰል ኣለዎም። ጉዳይ ምይይጥ፣ ምምኽኻር፣ ምርመራን ሕክምናን ምስጢራዊ እዮም ስለዚ ድማ ብምስትውዓል ክግበሩ ኣለዎም። ስም ናይቲ ፍቓድ ዘለዎ በዓልዎ ይክንን ጥዕና ኣብ ስፍሓት ናይቲ ክንክን ናይ ምብርባር

መባእታዊ ሓላፍነት ዘለዎ፣ ነቲ ሕሙም ዝርእዩ ስምን ሞያዊ ርክባትን ናይ ሓካይምን ዘይሓኸይምን፣ ከምኡ እውን ዝኾነ ውልቀ-ሰብ ናይ ምህላው ክፈልጡ መሰል ኣለዎም።

ብዛዕባ ክንክኖም ጥርዓን ንምቕራብን ምላሽ ንምርካብን

ብዛዕባ ክንክኖም ዘተሓሰበዎ ወይ ዘማረርዎ ነገራት ድምዒ ናይ ምስማዕ ከምኡ እውን ናይ ክንክኖም ፅሬት ብዘይሙጉዳል ካባና ምላሽ ናይ ምርካብን መሰል ኣለዎም።

ሓደጋ ዘብፅሖ ሕክምና ናይ ምስታፍ መሰል ኣለዎም። ብተወሰኑ ናብ ተሓካሚ መደብ MyChart ናይ ምምዝጋብ መሰል ኣለዎም። MyChart ብዛዕባ ቐፂሪታት፣ መድሓኒት፣ ኩነታት ጥዕና፣ ቤተ-ምርምር፣ መፅናዕትታት፣ ፅሚቕ ሓሳባት ድሕሪ ምብፃሕ፣ ክሊኒካዊ መዘኸኸሪታት ከምኡውን ብዛዕባ ኻልኣት እዋናዊ ሓበሬታ ሽቡ ንሽቡ ብዘይ ምንም ፍሉይ ሕቶ ይህብ እዩ። ንዝበለፀ ሓበሬታ Providence.org ይጎብኙዩ።

ነዘም ኣብ ታሕቲ ተዘርዚሮም ዘለዉ መራሕቲ ትካላት ሓበሬታ ክትህብዎም ወይ ድማ ክትረኽብዎም ትኽእሉ ኢኹም። መረረት ንምቕራብን ርኢቶ ምሃብን ኣብ ዝመረፅዎ ክንክን ጥዕና ወይ ቦታ ተወሳኺ ሓበሬታ ክረኽቡ ይኽእሉ እዮም።

ቁጠባዊ ሓላፍነቶምን ኣማራጺታቶምን ሓገዝ ንምርዳእ

ከም ሕሙም መጠን ናይ ወፃኢታቶም ገምጋም ክሓቱ ይኽእሉ እዮም፣ ከምኡ እውን ንፁርን ክርድኦም ዝኽእልን ሒሳብ ናይ ምቕባል መሰል ኣለዎም። ብዛዕባ ክፍሊት ሕቶ ብምቕራብ ናይ

ምፍላጥ መሰል ኣለዎም። ናይ ገንዘብ ፀገም እንተኣጋጢሙዎም፡ በይዝኣም ማእኸል ኣገልግሎት ዓማዊልና ብ1-866-747-2455 ይርከቡ። ናይ መድሕን መሸፈኒ ብዘየገድስ ብዛዕባ መማረፂታት ክፍሊት ወይ ቁጠባዊ ደገፍ ንምርካብ ብቐፅ ምኽኒኖምን ዘይምኽኒኖምን ክፈልጡ ይኸሉ እዮም። ምስ ዝኾነ ይኹን ናይ ሕክምና ወፃኢታት ንምኽፋል ሓገዝ ዝሓተተ ሕሙም ሓቢርና ክንሰርሕ ድሉዎት ኢና።

ሓበሬታ ብዛዕባ ኣብ ትካል ክንክን ጥዕና ዝወፁ ፖሊሲታት

እንተሓቲቶም ብዛዕባ ፖሊሲታት፣ ሕግታትን መምርሒታትን ሓበሬታ ክረኽቡ እዮም፣ ብተወሳኺ ብዛዕባ ኣብ ህዝባዊ ቦታታት ኣገልግሎት ዝህቡ እንስሳታት ብፌደራላዊ ሕገ ዝተሞርከሰ ሓበሬታ ክረኽቡ እዮም።

ከምሕሙም፣ አባል ስድራ ቤት ወይ በፃሒ መጠን ሓላፍነት አለዎም፡-

Providence St. Joseph Health and its affiliates, ከንክን ወሃብቲ፣ ሕሙማት፣ አባላት ስድራቤት፣ ከምሕውን በፃሕቲ ደሕንነቶም ከምዝተሓለዩሎም፣ እናኸበረ ከምዝቐበሎምን ከስምዖም ዘለዎ ናይ ምሕዋይ ቦታ እዩ። ኩሎም እቶም ናብ ቤትና ዝመጡ ወይ ምሳና ክንክን ክገብሩ ዝደልዩ ሰባት ንኸብረ ነፍሲ ወከፍ ሰብ ብዘኸብረ መንገዲ ክመላለሱን ብሉፅን ርሕሩሕን ክንክን ንኸንገብር ድማ ክሕግዙና ንሓትቶምን ንፅበዮምን ኢና። ሰራሕተኛታትና ብኸእለቶም እዮም ዝመረጡ ከምኡ እውን ድሕንነት ልዕሊ ኹሉ ኣገዳስነት ኣለዎ። ንሰራሕተኛታትና ዘሸግሩን ዘጋፍዑን ሰባት ዕሽሽ ኣይክበሃሉን እዮም። ክንከናከኖም ከለና ወይ ድማ ንዝኾነ ሰብ ክበፅሒ ክመጡ ከለዉ እዞም ዝስዕቡ ካብኹም ንፅቦ፡

- ነቶም ኣብ ከባቢኹም ዘለዉ እንተላይ ነቶም ክንክን ዝገብሩን ወይ ዝቐበሉን ሓልዮትን ኣኸብሮትን ይርእዩ።
- እቶም ክንክን ዝገብሩ ሰባት ምስ ሞያኦም ብዘይተሓሓዙ ምኽንያት ከም ዘይምደቡ ይፍለጡ።
- ዝኾነ ይኹን ኣድልዎ ከምኡ እውን/ ወይ ድማ ዘነኣእስ ዘረባ ወይ ጠባይ ኣይጠቐሙ። ሸለል ኣይበሃልን ከምኡድማ ካብቲ ህንፃ ክትወጡ ክትግደዱ ትኽእሉ ኢኹም።
- ንኣላይኦም ብዛዕባ እቲ ንጥዕናኦም ቐዳምነት ዝህብዎ ነገራት ይንገሩ፣ ስለዚ ብሓባር መደብ ከውጡ ይኽእሉ እዮም።
- ታሪኽ ሕክምናኦም ብልክዕን ሙሉእ ብሙሉእን ይሃቡ።
- ኣብ ኹነታቶም ዘይተፀበይዎ ለውጥታት እንተላይ ይናገሩ፣ ኣብ ውሳኔታት ይከፈሉ ከምኡ እውን ብዛዕባ ክንከኖም ንኣላይቲ ሕሙማት ሕቶታት ይሕተቱ።
- ነቲ እቶም ኣለይቲ ሕሙማት ዝህብዎ ምኽሪ ይሕሰበሉ ነቲ ዝሕተት መደብ ሕክምና ድማ ይከታተሉ። እዚ ድማ ቆፀሮ ክገብሩ ወይ ሕክምናዊ መምርሒ ክስዕቡ እንተዘይከኣሎም ነቶም ኣለይቲ ሕሙማት ምሕባር ይጠቓልል።
- እቲ ኣቐዲሞም ዝሃብዎ ናይ ሕክምና መምርሒ፣ ህያው ፍቓድን ከምኡ እውን/ወይ መንነትን ኣድራሻን ናይቲ ዝኣምንዎ ውሳኔ ዝገብረሎም ሰብ (እንተላይዎም) ቐዳሕ ይሃቡና።
- እንተ ዘይሃልይዎም ምስ ኣለይኦም ኮይኖም ኣቐዲሞም መምርሒ ሕክምና ክውድኡ ይስርሑ።
- ቁጠባዊ ሓላፍነታቶምን ኣማራጺታትን ንገንዘባዊ ደገፎም ይፍለጡ።
- ፖሊሲታት ክንክን ይከታተሉ።
- ብሕታዊ ንብረቶም ኣብ ገዝኦም ሓዲጎም ይምፁኡ።

ተወሳኺ መሰላት ንግዝዓት OREGON፡-

ምስ ስንክልና ዝነብሩ ዝኾኑ ሰባት ሕክምናዊ ኸንክን ንምርካብ ናብ Providence እንተ መዲዖም፣ እዚ ዝስዕብ መሰላት ኣለዎም፡-

- ኣካላዊ፣ ስነ-ኣእምሮኣዊ፣ ጠባያዊ፣ ናይ ግንዛቤ ጸገም፣ ጸማምነት፣ ናይ ምስማዕ ጸገም ወይ ካልእ ናይ ምርድዳእ ዕንቅፋታት፣ ዕውርነት፣ ኣቲዝም ወይ ናይ ምርሳዕ ህማም እንተ ሃልይዎም ሓሳብ ንሓሳብ ንኸለወጡን ብዛዕባ ኸንክኖም ውሳኔታት ንኸገብሩን ዝሕግዝዎም እንተ ውሓደ ሰለስተ ደገፍቲ ሰባት ንምምራጽ። እቲ ደጋፊ ሰብ ካልእ ኣባል ስድራቤት/ካልዕ ዓብዪ፣ ሓላዊ፣ ናይ ውልቕ ኸንክን ሓጋዚ ወይ ካልእ እቲ ሕሙም ዝመርጽ ደሞዝ ዝኸፈሎ ወይ ዘይኸፈሎ ኣገልጋሊ ክኸውን ይኽዕል እዩ። እንተ ውሓደ ሓደ ደጋፊ ሰብ ኣብ ሆስፒታል ወትሩ ምስቲ ሕሙም ኣብ ጐረባቢ ካልኣይቲ ይኸውን ይኽእል ኢዩ፣ ኣብ ክፍሊ ህጹጽ ኩነታት ሃዋሱ።
- ብዛዕባ ኸንክን ሆስፒታል፣ ምዕቡል መምርሒ ንምፍራም፣ ወይ ከኣ ህይወት ዘቐጽል ሕክምና ደው ከብል ዝኸዕል ውሳኔታት ንምግባር ኣብ ዝግበር ዝኹነ ይኹን ምይይጥ ብኣካል ዝከፈል ደጋፊ ሰብ ንኸህሉ፣ እቲ ሕሙም ካልእ እንተ ዘይደልዩ። Providence ንሓደ POLST፣ ምዕቡል መምርሒ ወይ ከም እኒ ኣይትተንስእ ዝብል ትእዛዝ ዝኣመሰለ ንህይወት ዝድግፍ ናይ ምውጻእ ወይ ናይ ምሃዝ ትእዛዝ ኣብ ዘለዎ ሕሙም ናይ ሕክምና ኣቕርቦት ኣይዕግድን ኢዩ።
- ሓደ ሕሙም ደገፍ ዝገብረሉ ሰብ ኣብ ጥቓ ዓራቱ ኸህሉ ዘቕረበ ሕቶ ብሆስፒታል እንተድኣ ቐይድታት ዝግበረሉ ወይ ዝተኸልከለ እንተድኣ ኹይኑ፣ ብዛዕባ እቲ ምንጻግ ከምኡውን ብዛዕባ እቲ ደገፍ ዝገብረ ሰብ ኣብኡ ንኸርከብ ዘፍቐድ ዝኹነ ይኹን መለክዒታት ንምምደያጥ ናይ ኸንክን ደገፍ ዋዕላ ክሓትቱ ዕዳል ኸምዘለዎም ብኡ ንቡኡ ኸንገሮም ኣለዎ። እዚ ናይ ደገፍ ዋዕላ እዚ ብእተኸእለ መጠን ቀልጢፉ ክማዓራረ እዩ፣ እንተኹነ ድህሪ ምዕታውኻ 24 ሰዓት ኣብ ዘይመልእ ግዜ ወይም ኣሰራርሓ ወይ መጥባባቲ ቐይሚ ምግባር ኣይኸነን።
- እቲ ሙሉእ ፖሊሲ ቦቲ ሕሙም ወይ ህጋዊ ወኪሎም ኸሕተት ከሎ ብኣማራጺ ቅርጽታት ኸርከብ ይከኣል እዩ። ነዚ ህቶ ንምግባር፣ ነቲ ናይ ዓሚል ክንክን ጉጅለ ብቁጽሪ ስልኪ 503-962-1275 ወይ 855-360-3463 ርኽቡ።

ተወሳኺ መሰላት ንግዝኣት Alaska፡-

- ንጠባያዊን ኣእምሮኣዊ ጥዕናን ሕሙማት ዝኸውን ተወሳኺ ናይህሙም መሰላትን ሓላፍነታትን እውን ኣሎ።
- ናይ Anchorage ምምሕዳር መሰላጥያታት ኸንክን ጥዕና ነቶም ሕሙማት እቲ ሕቶ ኹብ ዝተቐበሉሉ ኣብ ውሽጢ 10 ናይ ስራሕ መዓልታት እንተ ተሓትቶም ናይ ወጻኢታት ግምት ኸቕርቡ ኣለዎም። ህጹጽ ዘይኾነ ሕክምናዊ ኣገልግሎት ኣብ ዝረኽቡሉ እዋን ኩነታት ናይቲ ሕሙም ኹነታት ንምሕካም ብጽሑፍ ወይ ብኤሌክትሮኒካዊ መገዲ ግምት ናይ ምኽንያታዊ ትጽቢት ዝግበረሉ ክፍሊት ክንክን ጥዕና ኸንቕርብ ኢና።

ናብ U.S. እውን ጥርዓን ከቕርቡ ይኸአሉ እዮም። ክፍሊ ጥዕናን ሰብአዊ አገልግሎትን፣ ቤት ጽሕፈት ሲቫላዊ መሰላት ብኤለክትሮኒካዊ መንገዱ በቲ ቤት ጽሕፈት ጥርዓን ሲቫላዊ መሰላት ወደብ ኣቢሉ ኣብ <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> ይርከብ ወይድማ ብደብዳቤ ወይ ብስልኪ ኣብ ፡

U.S. ክፍሊ ጥዕናን ሰብአዊ አገልግሎትን

200 Independence Avenue SW.
Room 509F, HHH Building
Washington, DC, 20201
800-368-1019 or 800-537-7697 (TDD).
[ናይ ጥርዓን ቅጥዒ ኣብ <http://www.hhs.gov/ocr/office/file/index.html> ይርከብ።

ንሶም ተረባሒ Medicare እንተኾይኖም፦

ንሶም ተረባሒ Medicare እንተኾይኖምን ጽሬት ክንክን ዝምለከት ዋኒን፣ ሽፋን Medicare ወይ ቅድሚ ምህዋይ ምውጻእ እንተሃሊዩ ምስ Acentra Health ምርኻብ ትኸአሉ፦
Acentra Health
1-888-305-6759 TTY፦ 711

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝኣት ርክብ ሓበሬታ
Providence Alaska Medical Center	Providence Alaska Medical Center Patient Relations ኢሜይል ኣድራሻ: PatientRelationsAK@providence.org	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 ስልኪ ቁፅራ: 907-334-2483 ፋክስ: 907-334-2682 ኢሜይል ኣድራሻ: DHCS.HFLC@hss.soa.directak.net
Providence Kodiak Island Medical Center	Providence Kodiak Island Medical Center Patient Relations ኢሜይል ኣድራሻ: PatientRelationsAK@providence.org	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 ስልኪ ቁፅራ: 907-334-2483 ፋክስ: 907-334-2682 ኢሜይል ኣድራሻ: DHCS.HFLC@hss.soa.directak.net
Providence Seward Medical Center	Providence Seward Medical Center Patient Relations ኢሜይል ኣድራሻ: PatientRelationsAK@providence.org	ወግዓዊ ንምቕራብ ምስ ክፍሊ ጥዕና እታ ግዝኣት ተወከሱ ቕሬታ.	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 ስልኪ ቁፅራ: 907-334-2483 ፋክስ: 907-334-2682 ኢሜይል ኣድራሻ: DHCS.HFLC@hss.soa.directak.net
Providence Valdez Medical Center	Providence Valdez Medical Center Patient Relations ኢሜይል ኣድራሻ: PatientRelationsAK@providence.org	ወግዓዊ ንምቕራብ ምስ ክፍሊ ጥዕና እታ ግዝኣት ተወከሱ ቕሬታ.	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 ስልኪ ቁፅራ: 907-334-2483 ፋክስ: 907-334-2682 ኢሜይል ኣድራሻ: DHCS.HFLC@hss.soa.directak.net

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝኣት ርክብ ሓበሬታ
Providence St. Elias Specialty Hospital	Providence St. Elias Specialty Hospital Patient Relations ኢሜይል ኣድራሻ: PatientRelationsAK@providence.org	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 ስልኪ ቁፅራ: 907-334-2483 ፋክስ: 907-334-2682 ኢሜይል ኣድራሻ: DHCS.HFLC@hss.soa.directak.net
Providence Valdez Counseling Center	Providence Valdez Medical Center Patient Relations ኢሜይል ኣድራሻ: PatientRelationsAK@providence.org	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 ስልኪ ቁፅራ: 907-334-2483 ፋክስ: 907-334-2682 ኢሜይል ኣድራሻ: DHCS.HFLC@hss.soa.directak.net
Providence Valdez Long Term Care	Providence Valdez Medical Center Patient Relations ኢሜይል ኣድራሻ: PatientRelationsAK@providence.org	ወግዓዊ ንምቕራብ ምስ ክፍሊ ጥዕና እታ ግዝኣት ተወከሱ ቕሬታ.	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 ስልኪ ቁፅራ: 907-334-2483 ፋክስ: 907-334-2682 ኢሜይል ኣድራሻ: DHCS.HFLC@hss.soa.directak.net
Healdsburg Hospital Providence	Healdsburg Hospital Providence Quality Clinical Excellence ኢሜይል ኣድራሻ: HHQualityClinicalExcellence@providence.org ስልኪ ቁፅራ: 707-431-6370	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥረዓን ኸቐርቡ እንተ ደልዮም ብጸስጥ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቐርቡ ይኸእሉ እዮም፡- California Department of Public Health Santa Rosa District Office 2170 Northpoint Parkway Santa Rosa, CA 95407 ስልኪ ቁፅራ: 707-576-6775 ፋክስ: 707-576-2037 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/cahealthfind

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝኣት ርክብ ሓበሬታ
		One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	
Petaluma Valley Hospital Providence Patient Relations ኢሙይል ኣድራሻ: patientrelations@stjoe.org ስልኪ ቁፅረ: 707-778-2887		The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርዓን ኸቕርቡ እንተ ደልዮም ብጳስጣ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም:- California Department of Public Health Santa Rosa District Office 2170 Northpoint Parkway Santa Rosa, CA 95407 ስልኪ ቁፅረ: 707-576-6775 ፋክስ: 707-576-2037 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/cahealthfind
Providence Queen of the Valley Hospital Patient Relations ኢሙይል ኣድራሻ: patientrelations_QVMC@providence.org ስልኪ ቁፅረ: 707-252-4411 ext. 2623		The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርዓን ኸቕርቡ እንተ ደልዮም ብጳስጣ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም:- California Department of Public Health Santa Rosa District Office 2170 Northpoint Parkway Santa Rosa, CA 95407 ስልኪ ቁፅረ: 707-576-6775 ፋክስ: 707-576-2037 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/cahealthfind
Providence Redwood Memorial Hospital Patient Relations ስልኪ ቁፅረ: 707-445-8121 ext. 5810		The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርዓን ኸቕርቡ እንተ ደልዮም ብጳስጣ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም:- California Department of Public Health Santa Rosa District Office 2170 Northpoint Parkway Santa Rosa, CA 95407 ስልኪ ቁፅረ: 707-576-6775 ፋክስ: 707-576-2037

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝኣት ርክብ ሓበሬታ
		The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ናይ ኣንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind
Providence Santa Rosa Memorial Hospital	Providence Santa Rosa Memorial Hospital Patient Relations ኢሙይል ኣድራሻ: patientrelations@stjoe.org ስልኪ ቁፅሪ: 707-547-4647	The Joint Commission Office of Quality and Patient Safety ናይ ኣንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኣንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥረዓን ኸቐርቡ እንተ ደልዮም ብጸስጥ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቐርቡ ይኸእሉ እዮም:- California Department of Public Health Santa Rosa District Office 2170 Northpoint Parkway Santa Rosa, CA 95407 ስልኪ ቁፅሪ: 707-576-6775 ፋክስ: 707-576-2037 ናይ ኣንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind
Providence St. Joseph Hospital Eureka	Providence St. Joseph Hospital Eureka Patient Relations ስልኪ ቁፅሪ: 707-445-8121 ext. 5810	The Joint Commission Office of Quality and Patient Safety ናይ ኣንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኣንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥረዓን ኸቐርቡ እንተ ደልዮም ብጸስጥ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቐርቡ ይኸእሉ እዮም:- California Department of Public Health Santa Rosa District Office 2170 Northpoint Parkway Santa Rosa, CA 95407 ስልኪ ቁፅሪ: 707-576-6775 ፋክስ: 707-576-2037 ናይ ኣንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind
Providence Hood River Memorial Hospital	Providence Hood River Memorial Hospital Customer Care Team ስልኪ ቁፅሪ: 503-962-1275/ 855-360-3463	The Joint Commission Office of Quality and Patient Safety ናይ ኣንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኣንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅሪ: 971-673-0540 ፋክስ: 971-673-0556 ኢሙይል ኣድራሻ: mailbox.hclcl@odhsoha.oregon.gov

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		The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	
Providence Medford Medical Center	Providence Medford Medical Center Customer Care Team ስልኪ ቁፅረ: 503-962-1275/ 855-360-3463	The Joint Commission Office of Quality and Patient Safety ናይ ኣንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኣንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅረ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: mailbox.hclcl@odhsoha.oregon.gov
Providence Milwaukie Hospital	Providence Milwaukie Hospital Customer Care Team ስልኪ ቁፅረ: 503-962-1275/ 855-360-3463	The Joint Commission Office of Quality and Patient Safety ናይ ኣንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኣንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅረ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: mailbox.hclcl@odhsoha.oregon.gov
Providence Newberg Medical Center	Providence Newberg Medical Center Customer Care Team ስልኪ ቁፅረ: 503-962-1275/ 855-360-3463	The Joint Commission Office of Quality and Patient Safety ናይ ኣንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኣንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅረ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: mailbox.hclcl@odhsoha.oregon.gov

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		The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	
Providence Portland Medical Center	Providence Portland Medical Center Customer Care Team ስልኪ ቁፅረ: 503-962-1275/ 855-360-3463	The Joint Commission Office of Quality and Patient Safety ናይ ኣንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኣንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅረ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: mailbox.hclcl@odhsoha.oregon.gov
Providence Seaside Hospital	Providence Seaside Hospital Customer Care Team ስልኪ ቁፅረ: 503-962-1275/ 855-360-3463	The Joint Commission Office of Quality and Patient Safety ናይ ኣንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኣንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅረ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: mailbox.hclcl@odhsoha.oregon.gov
Providence St. Vincent Medical Center	Providence St. Vincent Medical Center Customer Care Team ስልኪ ቁፅረ: 503-962-1275/ 855-360-3463	The Joint Commission Office of Quality and Patient Safety ናይ ኣንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኣንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅረ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: mailbox.hclcl@odhsoha.oregon.gov

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		The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	
Providence Willamette Falls Medical Center	Providence Willamette Falls Medical Center Customer Care Team ስልኪ ቁፅሪ: 503-962-1275/ 855-360-3463	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅሪ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: mailbox.hclc@odhsoha.oregon.gov
Pacific Medical Centers	Pacific Medical Centers ኢሜይል ኣድራሻ: stayhealthy@pacmed.org ስልኪ ቁፅሪ: 1-888-4-PACMED (1-888-472-2633) ዝልእኽሉ ኣድራሻ: 1200 12th Avenue South Seattle, WA 98144	ወግዳዊ ንምቕራብ ምስ ክፍሊ ጥዕና እታ ግዝኣት ተወከሱ ቕሬታ.	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅሪ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials ear ch/ComplaintIntakeForm.aspx ኢሜይል ኣድራሻ: hsqacomplaintintake@doh.wa.gov
Providence Centralia Hospital	Providence Centralia Hospital Quality Services ኢሜይል ኣድራሻ: pch.qualityservices@providence.org ስልኪ ቁፅሪ: 360-827-6500	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅሪ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials ear ch/ComplaintIntakeForm.aspx ኢሜይል ኣድራሻ: hsqacomplaintintake@doh.wa.gov

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Providence Regional Medical Center Everett	Providence Regional Medical Center Everett Patient Safety Department ኢሜይል ኣድራሻ: NWRPatientSafety@providence.org ስልኪ ቁፅራ: 425-261-3927	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅራ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሜይል ኣድራሻ: hsqacomplaintintake@doh.wa.gov
Providence St. Peter Hospital	Providence St. Peter Hospital Quality Services ኢሜይል ኣድራሻ: psph.qualityservices@providence.org ስልኪ ቁፅራ: 360-493-7352	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅራ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሜይል ኣድራሻ: hsqacomplaintintake@doh.wa.gov
Providence Cedars-Sinai Tarzana Medical Center	Providence Cedars-Sinai Tarzana Medical Center Care Concern Line ስልኪ ቁፅራ: 818-798-6499	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርጋጃ ክቐርቡ እንተ ደልዮም ብጸስጡ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ክቐርቡ ይኽእሉ እዮም፡- California Department of Public Health Los Angeles District Office 3400 Aerojet Ave, Suite 323 El Monte, CA 91731 ስልኪ ቁፅራ: 626-312-1135 ፋክስ: 626-927-9293 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/ca lhealthfind

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝኣት ርክብ ሓበሬታ
Providence Holy Cross Medical Center	Providence Holy Cross Medical Center Patient Relations ኢሜይል ኣድራሻ: HCPatientRelations@Providence.org ስልኪ ቁፅረ: 818-496-4792	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርዓን ኸቕርቡ እንተ ደልዮም ብጸስጡ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም፡- California Department of Public Health Los Angeles District Office 3400 Aerojet Ave, Suite 323 El Monte, CA 91731 ስልኪ ቁፅረ: 626-312-1135 ፋክስ: 626-927-9293 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind
Providence Little Company of Mary Medical Center - San Pedro	Providence Little Company of Mary Medical Center - San Pedro Care Experience Department ኢሜይል ኣድራሻ: patientexp@providence.org ስልኪ ቁፅረ: 310-514-5202	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርዓን ኸቕርቡ እንተ ደልዮም ብጸስጡ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም፡- California Department of Public Health Los Angeles District Office 3400 Aerojet Ave, Suite 323 El Monte, CA 91731 ስልኪ ቁፅረ: 626-312-1135 ፋክስ: 626-927-9293 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind
Providence Little Company of Mary Medical Center - Torrance	Providence Little Company of Mary Medical Center - Torrance Care Experience Department ኢሜይል ኣድራሻ: patientexp@providence.org ስልኪ ቁፅረ: 310-303-5079	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርዓን ኸቕርቡ እንተ ደልዮም ብጸስጡ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም፡- California Department of Public Health Los Angeles District Office 3400 Aerojet Ave, Suite 323 El Monte, CA 91731 ስልኪ ቁፅረ: 626-312-1135 ፋክስ: 626-927-9293 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝኣት ርክብ ሓበሬታ
Providence Saint John's Health Center	Providence Saint John's Health Center Patient Relations ኢሜይል ኣድራሻ: PatientRelationsatSaintJohns@providence.org ስልኪ ቁፅረ: 310-829-8478	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርዓን ኸቕርቡ እንተ ደልዮም ብጸስጡ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም፡- California Department of Public Health Los Angeles District Office 3400 Aerojet Ave, Suite 323 El Monte, CA 91731 ስልኪ ቁፅረ: 626-312-1135 ፋክስ: 626-927-9293 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind
Providence St. Joseph Medical Center	Providence St. Joseph Medical Center Patient Relations ኢሜይል ኣድራሻ: psjmcfeedback@providence.org ስልኪ ቁፅረ: 818-847-4611	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርዓን ኸቕርቡ እንተ ደልዮም ብጸስጡ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም፡- California Department of Public Health Los Angeles District Office 3400 Aerojet Ave, Suite 323 El Monte, CA 91731 ስልኪ ቁፅረ: 626-312-1135 ፋክስ: 626-927-9293 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind
Providence Mission Hospital	Providence Mission Hospital Risk Management ኢሜይል ኣድራሻ: MissionCares@stjoes.org ስልኪ ቁፅረ: 949-364-1400 ext. 2288	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርዓን ኸቕርቡ እንተ ደልዮም ብጸስጡ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም፡- California Department of Public Health Orange County District Office 681 S. Parker Street, Suite 200 Orange, CA 92868 ስልኪ ቁፅረ: 714-567-2906 ፋክስ: 714-567-2815 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝኣት ርክብ ሓበሬታ
Providence St. Joseph Hospital Orange	Providence St. Joseph Hospital Orange Patient Relations ኢሙይል ኣድራሻ: SJO-PatientRelations@stjoe.org ስልኪ ቁፅራ: 714-771-8000 ext. 11000	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርዓን ኸቕርቡ እንተ ደልዮም ብጳስጣ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም፡- California Department of Public Health Orange County District Office 681 S. Parker Street, Suite 200 Orange, CA 92868 ስልኪ ቁፅራ: 714-567-2906 ፋክስ: 714-567-2815 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind
Providence St. Jude Medical Center	Providence St. Jude Medical Center Patient Relations ኢሙይል ኣድራሻ: StJudePatientExperience@providence.org ስልኪ ቁፅራ: 714-992-3000 ext. 3749	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርዓን ኸቕርቡ እንተ ደልዮም ብጳስጣ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም፡- California Department of Public Health Orange County District Office 681 S. Parker Street, Suite 200 Orange, CA 92868 ስልኪ ቁፅራ: 714-567-2906 ፋክስ: 714-567-2815 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind
Providence St. Mary Medical Center	Providence St. Mary Medical Center Patient & Family Experience ኢሙይል ኣድራሻ: SMMCpatientrelations@providence.org ስልኪ ቁፅራ: 760-946-8865	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	ሓደ ተሃካሚ ወይ ኣባል ስድራ ቤት ናብ ክፍሊ ህዝባዊ ጥዕና California ወግዓዊ ጥርዓን ኸቕርቡ እንተ ደልዮም ብጳስጣ፣ ብኢ-ሙይል፣ ብተሌፎን ወይ ብፋክስ ገይሮም ኸቕርቡ ይኸእሉ እዮም፡- California Department of Public Health San Bernardino District Office 464 West Fourth Street, Suite 529 San Bernardino, CA 92401 ስልኪ ቁፅራ: 909-383-4777 ፋክስ: 909-888-2315 ናይ ኦንላይን ቅጥዒ: https://www.cdph.ca.gov/programs/chcq/lcp/calhealthfind

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ኖይ ኦክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝኣት ርክብ ሓበሬታ
Swedish Ballard	Providence Swedish Clinical Quality Investigations ኢሙዊል ኣድራሻ: SMC- CQI@swedish.org ስልክ ቁፅረ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ ኣድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅረ ስልክ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዒ ጥረዓን ብኢንተርኔት : https://www.dnvhealthcareportal.com/patient-complaint-report ኢሙዊል ኣድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ ኣድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልክ ቁፅረ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሙዊል ኣድራሻ: hsqacomplaintintake@doh.wa.gov
Swedish Cherry Hill	Providence Swedish Clinical Quality Investigations ኢሙዊል ኣድራሻ: SMC- CQI@swedish.org ስልክ ቁፅረ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ ኣድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅረ ስልክ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዒ ጥረዓን ብኢንተርኔት : https://www.dnvhealthcareportal.com/patient-complaint-report ኢሙዊል ኣድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ ኣድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልክ ቁፅረ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሙዊል ኣድራሻ: hsqacomplaintintake@doh.wa.gov
Swedish Edmonds	Providence Swedish Clinical Quality Investigations ኢሙዊል ኣድራሻ: SMC- CQI@swedish.org ስልክ ቁፅረ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ ኣድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅረ ስልክ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዒ ጥረዓን ብኢንተርኔት : https://www.dnvhealthcareportal.com/patient-complaint-report ኢሙዊል ኣድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ ኣድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልክ ቁፅረ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሙዊል ኣድራሻ: hsqacomplaintintake@doh.wa.gov

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Swedish First Hill	Providence Swedish Clinical Quality Investigations ኢሙዊል ኣድራሻ: SMC- CQI@swedish.org ስልክ ቁፅረ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ ኣድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅረ ስልክ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዒ ጥረዓን ብኢንተርኔት : https://www.dnvhealthcareportal.com/patient-complaint-report ኢሙዊል ኣድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ ኣድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልክ ቁፅረ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሙዊል ኣድራሻ: hsqacomplaintintake@doh.wa.gov
Swedish Issaquah	Providence Swedish Clinical Quality Investigations ኢሙዊል ኣድራሻ: SMC- CQI@swedish.org ስልክ ቁፅረ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ ኣድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅረ ስልክ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዒ ጥረዓን ብኢንተርኔት : https://www.dnvhealthcareportal.com/patient-complaint-report ኢሙዊል ኣድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ ኣድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልክ ቁፅረ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሙዊል ኣድራሻ: hsqacomplaintintake@doh.wa.gov
Swedish Mill Creek	Providence Swedish Clinical Quality Investigations ኢሙዊል ኣድራሻ: SMC- CQI@swedish.org ስልክ ቁፅረ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ ኣድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅረ ስልክ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዒ ጥረዓን ብኢንተርኔት : https://www.dnvhealthcareportal.com/patient-complaint-report ኢሙዊል ኣድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ ኣድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልክ ቁፅረ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሙዊል ኣድራሻ: hsqacomplaintintake@doh.wa.gov

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Swedish Redmond	Providence Swedish Clinical Quality Investigations ኢሙይል ኣድራሻ: SMC- CQI@swedish.org ስልኪ ቁፅራ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ ኣድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅራ ስልኪ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዒ ጥረዓን ብኢንተርኔት : https://www.dnvhealthcareportal.com/patient-complaint-report ኢሙይል ኣድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ ኣድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅራ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሙይል ኣድራሻ: hsqacomplaintintake@doh.wa.gov
Covenant Children's Hospital	Covenant Children's Hospital Risk Management ኢሙይል ኣድራሻ: CCHexperience@providence.org ስልኪ ቁፅራ: 806-725-7396	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽራ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Health and Human Services Commission Complaint and Incident Intake Mail Code E-249 P.O. Box 149030 Austin, Texas 78714-9030 ናይ ጥረዓን ስልኪ መስመር: 1-800-458-9858, Option 5 ፋክስ: (833) 709-5735 ኢሙይል ኣድራሻ: hfc.complaints@hhs.texas.gov
Covenant Medical Center	Covenant Medical Center Risk Management ኢሙይል ኣድራሻ: CMCexperience@providence.org ስልኪ ቁፅራ: 806-725-7396	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽራ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Health and Human Services Commission Complaint and Incident Intake Mail Code E-249 P.O. Box 149030 Austin, Texas 78714-9030 ናይ ጥረዓን ስልኪ መስመር: 1-800-458-9858, Option 5 ፋክስ: (833) 709-5735 ኢሙይል ኣድራሻ: hfc.complaints@hhs.texas.gov
Covenant Hospital Levelland	Covenant Hospital Levelland Risk Management ኢሙይል ኣድራሻ: CHLexperience@providence.org	ወግዓዊ ንምቕራብ ምስ ክፍሊ ጥዕና እታ ግዝኣት ተወከሱ ቕሬታ.	Health and Human Services Commission Complaint and Incident Intake Mail Code E-249 P.O. Box 149030 Austin, Texas 78714-9030 ናይ ጥረዓን ስልኪ መስመር: 1-800-458-9858,

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝኣት ርክብ ሓበሬታ
	ስልኪ ቁፅሪ: 806-568-1303		Option 5 ፋክስ: (833) 709-5735 ኢሜይል ኣድራሻ: hfc.complaints@hhs.texas.gov
Covenant Hospital Plainview	Covenant Hospital Plainview Risk Management ኢሜይል ኣድራሻ: CHPLVexperience@providence.org ስልኪ ቁፅሪ: 806-296-4265	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Health and Human Services Commission Complaint and Incident Intake Mail Code E-249 P.O. Box 149030 Austin, Texas 78714-9030 ናይ ጥረዓን ስልኪ መስመር: 1-800-458-9858, Option 5 ፋክስ: (833) 709-5735 ኢሜይል ኣድራሻ: hfc.complaints@hhs.texas.gov
Covenant Specialty Hospital	Covenant Specialty Hospital Risk Management ኢሜይል ኣድራሻ: CSHexperience@providence.org ስልኪ ቁፅሪ: 806-725-0000	ወግዓዊ ንምቕራብ ምስ ክፍሊ ጥዕና እታ ግዝኣት ተወከሱ ቕሬታ.	Health and Human Services Commission Complaint and Incident Intake Mail Code E-249 P.O. Box 149030 Austin, Texas 78714-9030 ናይ ጥረዓን ስልኪ መስመር: 1-800-458-9858, Option 5 ፋክስ: (833) 709-5735 ኢሜይል ኣድራሻ: hfc.complaints@hhs.texas.gov
Grace Surgical Hospital	Grace Surgical Hospital Patient Experience ኢሜይል ኣድራሻ: GSHexperience@providence.org ስልኪ ቁፅሪ: 806-725-4004	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Health and Human Services Commission Complaint and Incident Intake Mail Code E-249 P.O. Box 149030 Austin, Texas 78714-9030 ናይ ጥረዓን ስልኪ መስመር: 1-800-458-9858, Option 5 ፋክስ: (833) 709-5735 ኢሜይል ኣድራሻ: hfc.complaints@hhs.texas.gov

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Covenant Health Hobbs Hospital	Covenant Health Hobbs Hospital Risk Management ኢመይል ኣድራሻ: CHHexperience@providence.org ስልኪ ቁፅራ: 575-492-5286	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	New Mexico Health Care Authority ATTN: DHI Complaint Unit PO Box H Santa Fe, NM 87504 ስልኪ ቁፅራ: 1-800-752-8649 ኢመይል ኣድራሻ: Incident.Management@hca.nm.gov ናይ ኦንላይን ቅጥዒ: https://www.hca.nm.gov/report-abuse-neglect-exploitation/
Kadlec Regional Medical Center	Kadlec Regional Medical Center Patient Advocacy ኢመይል ኣድራሻ: wakadleccareconcerns@kadlec.org ስልኪ ቁፅራ: 509-942-2171	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅራ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢመይል ኣድራሻ: hsqacomplaintintake@doh.wa.gov
Providence Holy Family Hospital	Providence Holy Family Hospital INWA Clinical Risk & Patient Relations ኢመይል ኣድራሻ: wecare@providence.org ስልኪ ቁፅራ: 509-474-3000	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅራ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢመይል ኣድራሻ: hsqacomplaintintake@doh.wa.gov

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Providence Mt. Carmel Hospital	Providence Mt. Carmel Hospital INWA Clinical Risk & Patient Relations ኢሙይል ኣድራሻ: wecare@providence.org ስልኪ ቁፅራ: 509-685-5491	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅራ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሙይል ኣድራሻ: hsqacomplaintintake@doh.wa.gov
Providence Sacred Heart Medical Center	Providence Sacred Heart Medical Center INWA Clinical Risk & Patient Relations ኢሙይል ኣድራሻ: wecare@providence.org ስልኪ ቁፅራ: 509-474-3000	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅራ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሙይል ኣድራሻ: hsqacomplaintintake@doh.wa.gov
Providence St. Joseph Hospital	Providence St. Joseph Hospital INWA Clinical Risk & Patient Relations ኢሙይል ኣድራሻ: wecare@providence.org ስልኪ ቁፅራ: 509-685-5491	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅራ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሙይል ኣድራሻ: hsqacomplaintintake@doh.wa.gov

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Providence St. Luke's Rehabilitation Center	Providence St. Luke's Rehabilitation Center INWA Clinical Risk & Patient Relations ኢሜይል ኣድራሻ: wecare@providence.org ስልኪ ቁፅረ: 509-474-3000	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅረ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሜይል ኣድራሻ: hsqacomplaintintake@doh.wa.gov
Providence St. Mary Medical Center	Providence St. Mary Medical Center Quality Department ኢሜይል ኣድራሻ: patient.concerns@providence.org ስልኪ ቁፅረ: 509-897-5866	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ስልኪ ቁፅረ: 1-800-633-6828 ቅጥዒ: https://fortress.wa.gov/doh/providercredentials/ear ch/ComplaintIntakeForm.aspx ኢሜይል ኣድራሻ: hsqacomplaintintake@doh.wa.gov
Providence St. Joseph Medical Center	Providence St. Joseph Medical Center WMT Clinical Risk + Safety Dept. ኢሜይል ኣድራሻ: Mtcareconcerns@providence.org ስልኪ ቁፅረ: 406-329-5865	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Montana Department of Public Health and Human Services PO Box 202953 2401 Colonial Drive 2nd Floor Helena, MT 59620-2953 ስልኪ ቁፅረ: 406-444-2099 ፋክስ: 406-444-3456 ኢሜይል ኣድራሻ: MTSSAD@mt.gov

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Providence St. Patrick Hospital	Providence St. Patrick Hospital WMT Clinical Risk + Safety Dept. ኢሙይል ኣድራሻ: Mtcareconcerns@providence.org ስልኪ ቁፅሪ: 406-329-5865	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): https://apps.jointcommission.org/QMSInternet/incidentEntry.aspx ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): https://apps.jointcommission.org/QMSInternet/incidentUpdate.aspx ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Montana Department of Public Health and Human Services PO Box 202953 2401 Colonial Drive 2nd Floor Helena, MT 59620-2953 ስልኪ ቁፅሪ: 406-444-2099 ፋክስ: 406-444-3456 ኢሙይል ኣድራሻ: MTSSAD@mt.gov